

PATENT
6067-16203/M179

Application No.:	09/876,788	§	Examiner:	Lee, Philip C.
Filed:	June 6, 2001	§	Group/Art Unit:	2452
Inventor(s):		§	Atty. Dkt. No:	6067-16203
Linyard, et al.		§		
		§		
		§		
		§		
Title:	Method and System for	§		
	Providing Electronic User	§		
	Assistance	§		
		§		

STATUS INQUIRY

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

On October 21, 2008, Applicants' undersigned agent filed a Request for Corrected Official Filing Receipt in the above-referenced application. Applicants have not yet received a Corrected Filing Receipt. Applicants hereby respectfully request the Patent Office to notify Applicant as to the status of this matter.

Should any fees be required, the Commissioner of hereby authorized to charge such fees to Meyertons, Hood, Kivlin, Kowert & Goetzel, P.C. Deposit Account No. 501505/6067-16203/RCK.

Respectfully submitted,

/Robert C. Kowert/
Robert C. Kowert, Reg. #39,255
Attorney for Applicant(s)

Meyertons, Hood, Kivlin, Kowert & Goetzel, P.C.
P.O. Box 398
Austin, TX 78767-0398
(512) 853-8800
Date: May 27, 2009